

Queensland Touch Football

ACN 32 751 852 440

Q YOUTH ACADEMY TERMS & CONDITIONS

Please read these Queensland Touch Football (QTF) terms and conditions carefully and do not proceed with your booking unless you agree to these terms and conditions. By proceeding and making booking, you are agreeing to these terms and conditions.

PAYMENTS

Payment is required at the time of booking to secure a place in a program, either 'Payment in Full' or 'Deposit, plus Instalment', as indicated. Where a deposit is required at the time of booking to secure a booking, this deposit is non-refundable.

Consideration will be given to a request for a payment plan if it is received by Queensland Touch Football within **one week** of the issue of the invoice. If it is not received in this time frame, the request is likely to be denied.

If your invoice remains unpaid at the due date, the player may be withdrawn from the team.

If a payment plan is agreed upon and the terms of the payment plan are not met, Queensland Touch Football may elect to remove the player from the team.

It is your responsibility to provide an email address that is functional. We can attach multiple email addresses to your player profile in our finance system if you request us to do so.

CANCELLATION & REFUNDS

Should you as the participant cancel or withdraw your booking, then for notice received the following shall apply:

- 2 months prior to start date – full refund (less the non-refundable deposit)
- 1 month prior to the start date– 50% refund
- 14 days prior to the start date – 20% refund
- 7 days prior to the start date – NO REFUND

In the event of injury, a medical certificate will be required to support a cancellation and refund request. QTF will use best endeavours to either transfer booking or arrange a refund, less any session(s) completed and the non-refundable deposit.

U N I T E . I N S P I R E . G R O W .



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Queensland Touch Football

83 Castlemaine Street, Milton QLD 4064

ABN 32 751 852 440



**Queensland
Government**



Participant Failure to Attend: QTF accepts no liability for a person's failure to attend a program at the designated time and location for any reason whatsoever. No refunds or transfer will be available.

All cancellation requests and refunds requests must be received in writing to admin@qldtouch.com.au within the timeframes as outlined above.

FORCE MAJEURE EVENT

In the event of an adverse weather event, QTF will endeavour to conduct the program in a revised format either indoors, undercover or potential vary the start or finish time.

Where the scheduled program cannot be conducted at the date, time and venue proposed in the booking due to a Force Majeure Event, QTF is relieved of that obligation to the extent, and the period it is unable to perform.

Further, QTF has no obligation to refund any booking fees or reschedule the program.

For the purposes of these regulations a force majeure event includes but is not limited to any or all of the following:

- Acts of God including flood, drought, earthquake, storm, cyclone, fire, explosion, epidemic; or
- War or Act of Terrorism; or
- Riot or civil disturbances; or
- Permanent injunction of any duly constituted court of competent jurisdiction; or
- Any fact, circumstance, matter or thing beyond the reasonable control of QTF.

For more information regarding the Queensland Touch Football Q Youth Academy Terms & Conditions, please contact: admin@qldtouch.com.au