



Child Safe Organisations

Week 6

May 2026

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Acknowledgement of Country

QTF respectfully acknowledge the Traditional Owners and Custodians of the lands on which we gather, work and volunteer in across Queensland. We acknowledge their continuing connection to lands and waterways and pay our respects to Aboriginal and Torres Straits Islander Elders past, present and emerging and extend that respect to all Aboriginal and Torres Strait Islander peoples joining us today.





02

National Principle 3

Families and communities are informed and involved in promoting child safety and wellbeing.

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How do parents currently interact with your association?



National Principle 3

Families and communities are informed and involved in promoting child safety and wellbeing.



Goal

Our club continuously engages in two-way communication with families and our sporting community to keep children and young people safe, healthy and happy.

- Clear and accessible information - child safety policies, expected behaviours and safeguards
- Regular and proactive communication - child safety messages are shared consistently
- Opportunities for family involvement - active participation
- Two-way communication and listening - views, concerns and suggestions are taken seriously
- Clear pathways for raising concerns - families know who to contact, how to report concerns
- Inclusive and respectful engagement - consider cultural diversity, language needs and different family circumstances
- Visible commitment to child safety - behaviour, signage, public statements and consistent responses



What children and young people should be saying in our club

My family is welcome and part of the club community.

My family knows what is happening at our club and who to speak to about things that involve me or concern them.

I feel safer because my family is involved.

Informing families

When we communicate early and often, we set expectations and reduce the likelihood of issues occurring later.

Child safety information included at:

- Registration
- Season launch meetings
- First training session

Remember: Simple, plain language messaging

Examples:

“Keeping children safe at [Association]” - one-page handout

Short video from the club president or Child Safe Officer

Visual posters at grounds



Involving families

Active involvement means families feel respected, included and empowered, not just informed. When families are genuine partners in child safety, safer and more positive sporting environments naturally follow.

Move from providing information to actively involving:

- Parent induction sessions (10 minutes online)
- Inviting parents to help develop or review codes of behaviour
- Regular feedback surveys
- Parent reps on committees



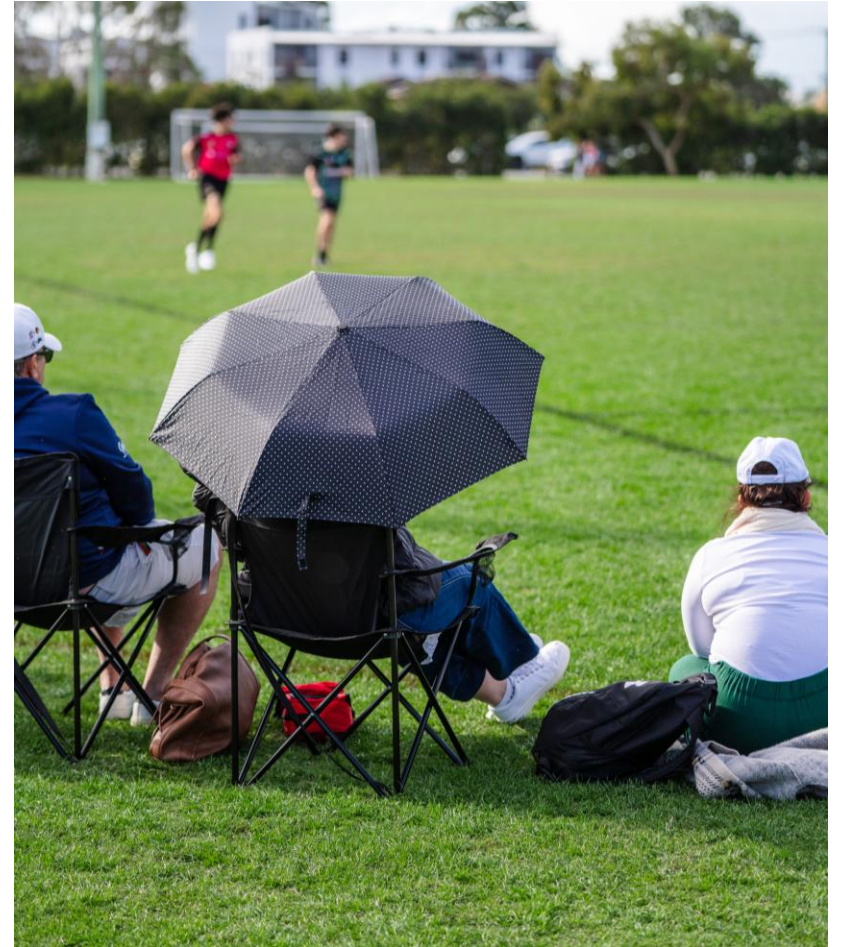
Visual leadership

Families trust what they can see.

When leaders model child-safe behaviour and respond consistently, it sends a clear message that children's safety genuinely matters.

Practical Actions:

- Name and photo of the Child Safe Officer on the website
- Clear response to poor behaviour at games
- Public commitment to child safety values



Two-way communication

Principle 3 isn't just about talking to families—it's about listening to them. Parents and carers need to feel that:

- Their concerns will be taken seriously
- Questions are welcome
- Feedback won't lead to negative consequences

Listening respectfully helps identify issues early and strengthens trust between families and the club.

Families must feel safe to speak up.

Tips:

- Multiple reporting options (in person, email, form)
- Clear reassurance: "You won't get in trouble for raising concerns"
- Follow-up communication after concerns are raised



In summary

Principle in practice



Parents and carers:

- Know the club's child safety expectations
- Know how to raise concerns
- Feel respected and listened to

The wider community:

- Understands the club's commitment to child safety
- Sees clear leadership and transparency

Not just policies on a website, Principle 3 focuses on:

- Communication
- Relationships
- Cultural expectations
- Everyday behaviour at games, training, and events

Next Steps

What could this look like at your Association?

Practical examples:

- Add child safety info to registration emails
- Run a parent induction session at season start
- Update signage about behaviour expectations
- Clearly promote the Child Safe Officer role

Remember:

Child safety is everybody's responsibility

Families are essential partners, not bystanders

Clear, respectful communication builds safer sporting environments

Principle 3 is about relationships, not paperwork



Resources

Supporting delivery

Resources

<https://qldtouch.com.au/child-safe-organisations-resources>

Frequently asked questions (FAQs)

<https://qldtouch.com.au/child-safe-organisations-faqs/>



QUESTIONS?



Please provide some feedback 😊



WEEKLY ZOOM DROP IN - CLICK HERE TO JOIN

Every Thursday - 10:00am-11.00am

Next session **Thursday 7 May 2026**

Zoom Drop In available for all Affiliate committees and/or staff seeking support with Child Safeguarding implementation



Thank You



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